

Maintenance Concierge Triage

```
{
  "priority": "urgent_review",
  "tenant_questions": [
    "When did it start?",
    "Photos/video available?",
    "Any active leak/electrical/safety risk?",
    "Access instructions?"
  ],
  "vendor_packet": [
    "issue summary",
    "photos requested",
    "NTE approval limit",
    "preferred schedule",
    "tenant contact handling"
  ],
  "status": "deprioritized_high_labor"
}
```